

What is a cookie?

A cookie is a set of information that a website sends in the form of a file and is stored on your computer or mobile device. Cookies usually store your settings for a specific website, such as your preferred language, so that the next time you visit the same website, your internet browser sends back cookies that belong to that website. This allows the page to display information tailored to your needs. In your internet browser settings, you can change whether to reject or approve requests to save cookies, whether to save saved cookies automatically when you close your internet browser, and so on.

Use of cookies on <https://www.raiffeisen-kosovo.com/>

Types of cookies used by RBKO:

Session cookies - are stored on your computer and are automatically deleted when you close your web browser.

Persistent cookies - Remain in your web browser after closing and usually have an expiration date. They use websites to store information, such as language or font size, so you don't have to sign in every time you visit a particular place. RBKO uses persistent cookies to better understand user habits so that we can improve the website according to your habits.

When you use our website, you may also receive a "third party" cookie. These cookies serve as an aid in the interpretation of users' online activities and for the purpose of marketing activities. Examples of such cookies are Facebook, Google Analytics, Adwords and others. For the purpose of analyzing the site, the RBKO uses the Google Analytics tool provided by Google Inc. (hereinafter Google) and Facebook Pixels. In order to improve the user experience, we use Google Analytics Advertising and Facebook pixels features where we can use data on interests and demographics obtained from Google advertising and Facebook Pixels, use cookies for the purpose of remarketing and advertising. Detailed third-party information about this service, as well as the ability of users to adjust the cookie settings required for this, is available at: https://support.google.com/analytics/answer/6004245?hl=en_US

If you would like to opt out of Google Analytics cookies, you can do so via the following link: <https://tools.google.com/dlpage/gaoptout/>

Detailed third-party information about this service, as well as the ability of users to adjust the cookie settings required for this, is available at : <https://www.facebook.com/policies/cookies/>

If you would like further information on how to opt out of Facebook Pixels , you can do so via the following link: <https://www.facebook.com/policies/cookies/>

How to turn off cookies?

By disabling cookies, you decide whether to allow cookies to be stored on your computer. By blocking all cookies, you can continue browsing the website, but it could have a negative effect on the use of many websites. The RBKO excludes any liability for any loss of functionality and / or quality of the content of

all its websites in all cases of the user's choice to regulate the receipt of cookies. Cookie settings can be controlled and configured in your web browser. For information on cookie settings, select the web browser you are using:

- [Chrome](#)
- [Firefox](#)
- [Internet Explorer](#)
- [Opera](#)
- [Safari](#)

By using the website <https://www.raiffeisen-kosovo.com/>, it is considered that the users are at all times acquainted with and agree to these terms of use, including the provisions on data processing and possibilities related to cookies.