

Manual: Si të aplikoni në vende të lira të punës?

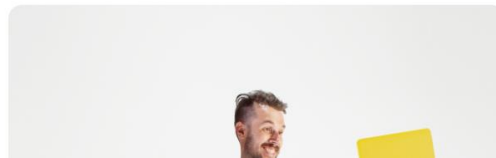
- Pozitat e punës të shpallura i gjeni duke klikuar në **Find Your Job**

Raiffeisen BANK Register Login

Join the best bank in Kosovo.

Thanks for your interest to become part of our team. We are pleased to invite all of you who have the necessary qualifications, are curious to learn and innovative, responsible, proactive and have the true spirit of collaboration to apply for the following open career opportunities.

[Find your job >](#)



How to Apply?

You should apply through our job-portal by visiting the open vacancies. Should a job fit your profile, simply click apply.

- Kur klikoni në Find Your Job, ju hapet faqja e mëposhtme, duke klikuar në Apply mund të aplikoni në pozitën e punës.

Raiffeisen BANK Register Login

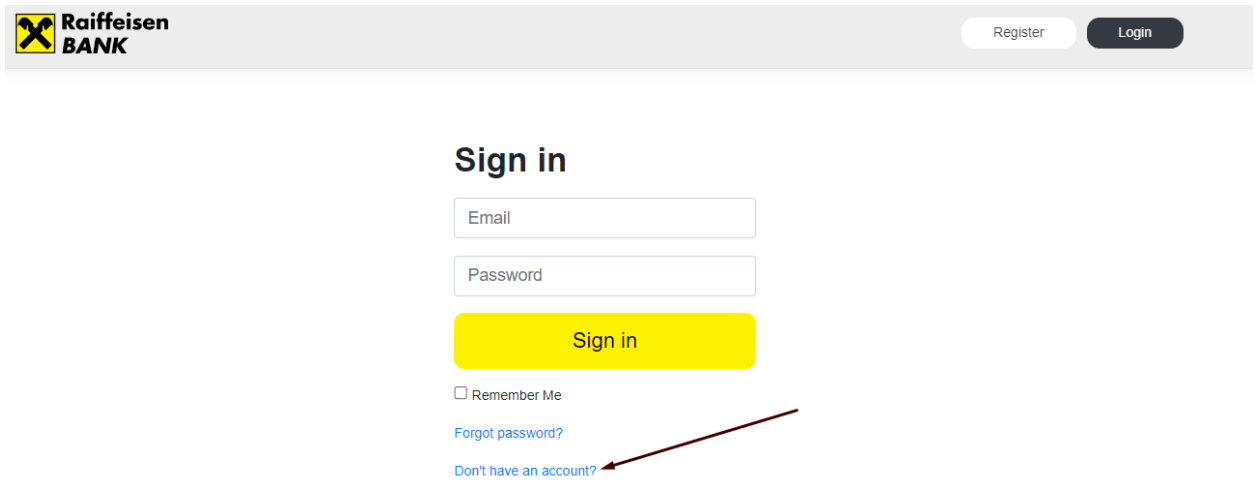
[Go back](#) Job Openings

Process Efficiency Analyst
Transformation Office

[Apply](#)

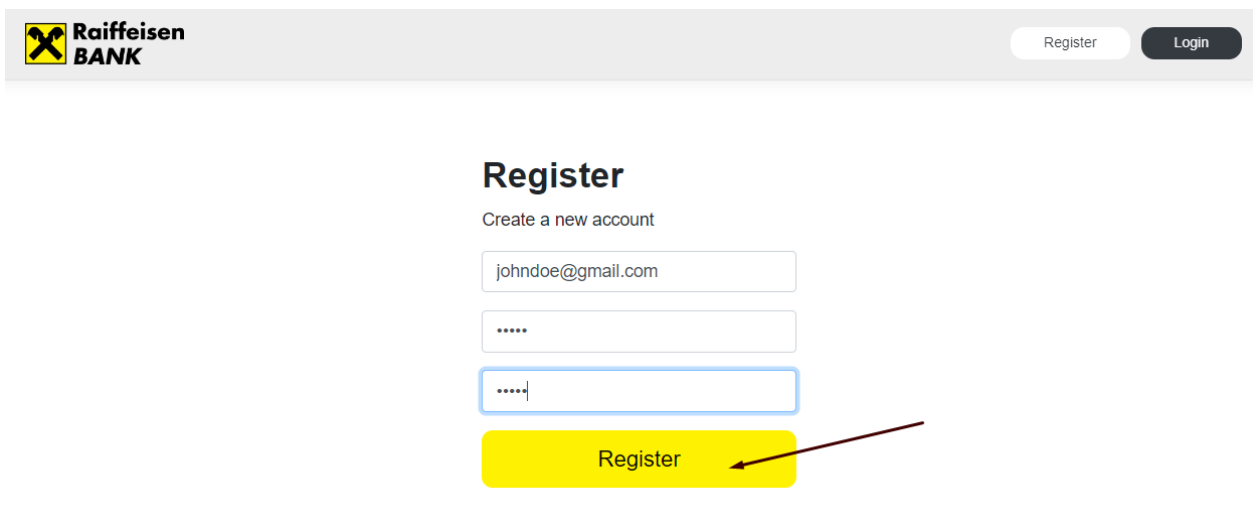
📍 Pristine ⌚ 11 days remaining

- Në mënyrë që të aplikoni ju duhet të jeni të regjistruar. Nësë nuk keni account klikoni tek **Don't have an account?**




The image shows the Raiffeisen BANK sign-in page. At the top left is the Raiffeisen BANK logo. At the top right are two buttons: 'Register' (light grey) and 'Login' (dark grey). The main heading is 'Sign in'. Below it are two input fields: 'Email' and 'Password'. A yellow 'Sign in' button is positioned below the password field. Underneath the button are three links: 'Remember Me' (with a checkbox), 'Forgot password?' (in blue), and 'Don't have an account?' (in blue). A red arrow points from the 'Don't have an account?' link towards the right.

- Kur klikoni në **Don't have an account?** ju hapet faqja **Register** (shih më poshtë).



The image shows the Raiffeisen BANK register page. At the top left is the Raiffeisen BANK logo. At the top right are two buttons: 'Register' (light grey) and 'Login' (dark grey). The main heading is 'Register'. Below it is the sub-heading 'Create a new account'. There are three input fields: the first contains 'johndoe@gmail.com', the second contains '.....', and the third contains '.....|'. A yellow 'Register' button is located below the third field. A red arrow points from the 'Register' button towards the right.

- Pasiqë klikoni Register, sistemi do të ju dërgon një email, në emailin me të cilin jeni regjistruar. Ju lutem klikoni në linkun që e keni pranuar në email.

 Register Login

Sign in

Please check your email and confirm your account!

Email


Password

Remember Me

[Forgot password?](#)

[Don't have an account?](#)

- Pasiqë keni klikuar në linkun që e keni pranuar në email, do të ju paraqitet **You have successfully verified your email address.**

 Register Login

Sign in

You have successfully verified your email address!

Email

Password

Remember Me

[Forgot password?](#)

[Don't have an account?](#)

- Pasiqë ju ka paraqitur mesazhi **You have successfully verified your email address** jeni të gatshëm të kyqeni në profilin tuaj. E shkruani userin dhe passwordin the kyqeni.

Sign in

You have successfully
verified your email
address!

johndoe@gmail.com

.....

Sign in

Remember Me

[Forgot password?](#)

[Don't have an account?](#)

- Nëse klikoni tek Job Openings do të i shihni të listuara pozitat e shpallura.

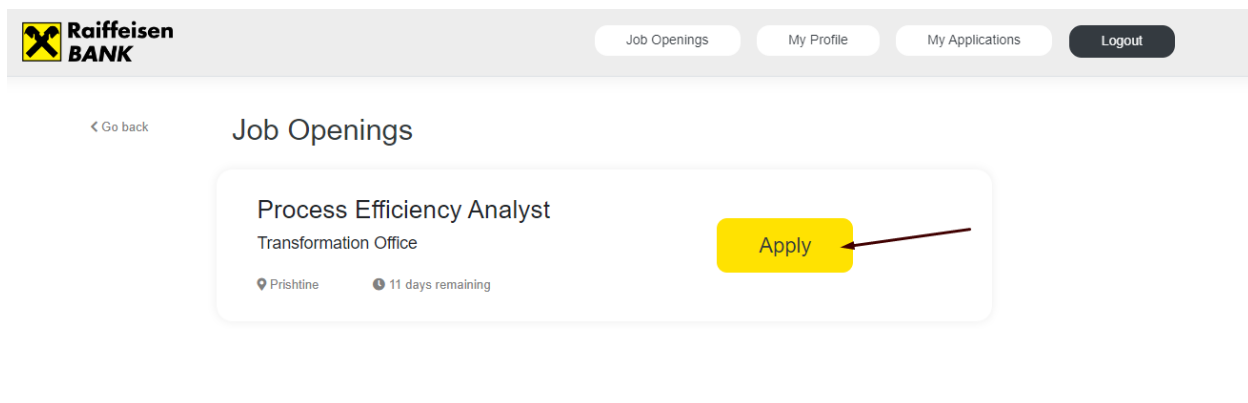
Join the best bank in Kosovo.

Thanks for your interest to become part of our team. We are pleased to invite all of you who have the necessary qualifications, are curious to learn and innovative, responsible, proactive and have the true spirit of collaboration to apply for the following open career opportunities.

[Find your job >](#)



- Shih më poshtë pozitat e shpallura:



- Në mënyrë që aplikoni, ju duhet të keni profilin e regjistruar. Profilin do të e krijoni vetëm njëherë dhe të njëjtin profil do të keni mundësi të e shfrytëzoni për të aplikuar për pozitat e hapura në Raiffeisen. Kliko në **Create Profile** që të e krijosh Profilin tënd.



Please Create Profile if you want to apply for a job



- Kur klikoni në Create Profile keni mundësinë të i plotësoni të dhënat e mëposhtme. Kliko **Save and Next** kur e përfundoni faqen e parë.

Raiffeisen BANK Job Openings My Profile My Applications Logout

Progress: 0%

My Profile

* First Name: John

* Last Name: Doe

* Date Of Birth: 10/10/1990

* Birth Place: Prishtine

Kosovar Citizen: Yes No

* Personal Number: 111111111

* Phone Number 1: 02568426

* Email: johndoe@gmail.com

* Address: Ulpiane, 1B/18

LinkedIn Url:

Website:

Driver License: Yes No

Phone Number 2:

* City: Prishtine

Gender: M

Marital Status: Married

Save and Next

- Tani ju hapet faqja për të e evaluar veten në Kompetencat e mëposhtme. Kliko **Save and Next** për të vazhduar tutje.

Raiffeisen BANK Job Openings My Profile My Applications Logout

Progress: 50%

Competencies

Proactivity: 0 1 2 3 4 5

Learning: 0 1 2 3 4 5

Collaboration: 0 1 2 3 4 5

Responsibility: 0 1 2 3 4 5

Save and Next

- Tani ju hapet faqja për të e plotësuar Edukimin tuaj. Për të vazhduar më tutje ju duhet patjetër të e plotësoni këtë faqe. Kliko **Save and Next** për të vazhduar tutje.

Raiffeisen BANK Job Openings My Profile My Applications Logout

60%

Education

Progress

- Personal Information ✓
- Competencies ✓
- Education**
- Certifications
- Employment History
- Additional Information

Institution: UP Degree: Bachelor's Degree

Field Of Study: Economics

Ongoing Studies

Start Date: 07/06/2022 End Date:

+ Add another

Save and Next

- Tani ju hapet faqja e Certifikimeve që i keni ndjekur. Kjo faqe mund të jetë edhe e pa-plotësuar nëse veq nuk keni ndjekur ndonjë certifikim deri më tani. Kliko **Save and Next** për të vazhduar tutje.

Raiffeisen BANK Job Openings My Profile My Applications Logout

70%

Certifications

+ Add another

Progress

- Personal Information ✓
- Competencies ✓
- Education ✓
- Certifications**
- Employment History
- Additional Information

Save and Next

- Nëse keni ndjekur ndonjë certifikim e plotësoni Faqen e mëposhtme. Kliko **Save and Next** për të vazhduar tutje.

Raiffeisen BANK Job Openings My Profile My Applications Logout

70%

Progress

- Personal Information ✓
- Competencies ✓
- Education ✓
- Certifications**
- Employment History
- Additional Information

Certifications

Institution: AIHR Area: HR

✓ Ongoing Certification

Start Date: 07/07/2022 End Date:

Add another

Save and Next

- Tani ju hapet faqja e Historisë suaj të punësimit. Kjo faqe mund të jetë edhe e pa-plotësuar nëse veq nuk keni pasur ndonjë eksperiencë të punës deri më tani. Kliko **Save and Next** për të vazhduar tutje.

Raiffeisen BANK Job Openings My Profile My Applications Logout

80%

Progress

- Personal Information ✓
- Competencies ✓
- Education ✓
- Certifications ✓
- Employment History**
- Additional Information

Employment History

Add another

Save and Next

- Nëse keni ndonjë eksperiencë të punës e plotësoni Faqen e mëposhtme. Kliko **Save and Next** për të vazhduar tutje.

Raiffeisen BANK Job Openings My Profile My Applications Logout

Progress 80%

Personal Information ✓
Competencies ✓
Education ✓
Certifications ✓
Employment History
Additional Information

Employment History

Employer: John
Job Position: Doe
Manager Reported: John Doe
Manager Phone: 04400000
 I am currently working in this role
Start Date: 02/02/2022
End Date: mm/dd/yyyy

+ Add another

Save and Next

- Plotësoni faqen e fundit dhe klikoni **Save**.

Raiffeisen BANK Job Openings My Profile My Applications Logout

Progress 90%

Personal Information ✓
Competencies ✓
Education ✓
Certifications ✓
Employment History ✓
Additional Information

Additional Information

Do you have any family members, relatives or others with close personal relationships employed by Raiffeisen Bank or any of its subsidiaries(Insurance and Leasing)?
No

Name of Relative/Family Member/Others and Relationship?
NA

Have you ever been arrested or convicted for a criminal offence?
No

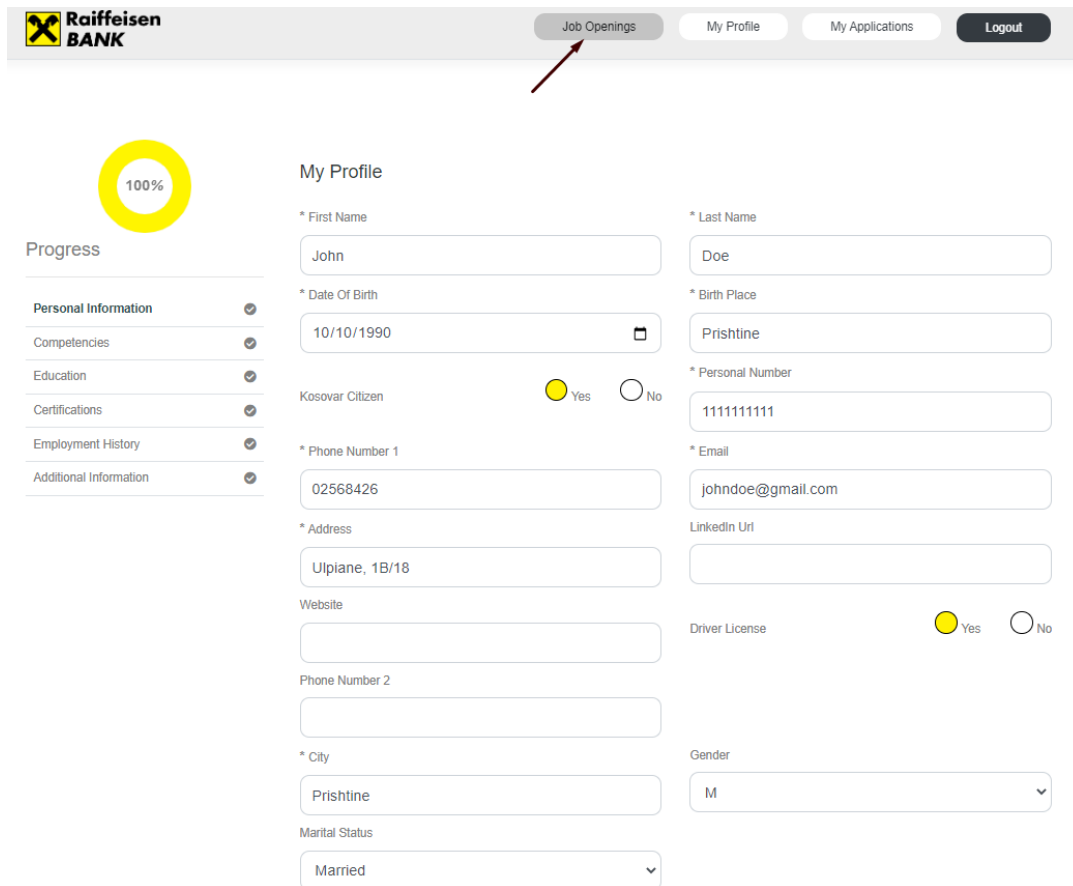
Please specify:
NA

Do you have any objections if we conduct background check including but not limited to contacting your previous employers and or requesting police/court certificates? If YES, please explain why.
No

Please specify:
NA

Save

- Tanimë profilin e keni përfunduar dhe mund të aplikoni në pozitën e shpallur në Raiffeisen. Kliko **Job Openings**.



Raiffeisen BANK Job Openings My Profile My Applications Logout

Progress 100%

My Profile

* First Name: John

* Last Name: Doe

* Date Of Birth: 10/10/1990

* Birth Place: Prishtine

Kosovar Citizen: Yes No

* Personal Number: 111111111

* Phone Number 1: 02568426

* Email: johndoe@gmail.com

* Address: Ulpiane, 1B/1B

LinkedIn Url:

Website:

Driver License: Yes No

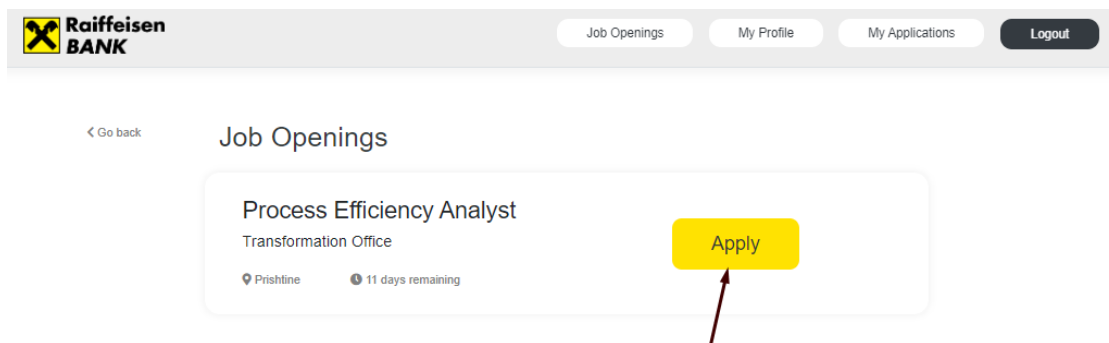
Phone Number 2:

* City: Prishtine

Gender: M

Marital Status: Married

- Kur klikoni në Job Openings do të e shihni listën e pozitave të shpallura. Kliko **Apply**.



Raiffeisen BANK Job Openings My Profile My Applications Logout

< Go back


Job Openings

Process Efficiency Analyst
Transformation Office

Prishtine 11 days remaining

Apply

- Në faqen e mëposhtme keni **Duties and Responsibilities** si dhe **Job & Personal Requirements**. Kur klikoni në **Apply** ju hapet aplikaconi i pozitës në fjalë.


Job Openings
My Profile
My Applications
Logout

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Duties and responsibilities:

- Responsible for assessment, calculation and reviewing of Standard Unit time
- Controls overall activities related to Standard Unit Time
- Correspond and correlate to all stakeholders on all Standard Unit Time related needs, either on self-initiation or when requested by relevant stakeholders
- Coordinates, supervises, and train the people that are involved in measurement process
- Discuss, evaluate, and verify the assembled data, and present to stakeholders the outcome
- Develops/maintains/monitors efficiency related ratios on overall bank level and for Information Technology /Operations dashboard purposes and to be able to interpret the deviations

Technology /Operations dashboard purposes and to be able to interpret the deviations

- Takes active part by formulating/analyzing/monitoring and follow-up on all efficiency ideas as well as development of annual Process Efficiency and related Costs.
- **Responsible for establishing and maintaining the efficiency / cost-management tools, research variances and discrepancies as needed.**
- Works closely with relevant stakeholders to understand issues and how they impact the product process results as well as train/inform departments/ on process cost drivers and variances
- **Responsible for documenting and coordinating all activities related to SUT of any of bank services/activities/processes**
- **Responsible to formulate, monitor and maintain Key Performance Indicators for all Standard Unit Time indicators**
- Responsible for Product-Cost-Center-Matrix by updating/designing of process maps, measurements/assessments, adjustments, consolidation, and validation
- Responsible for ensuring the quality of Standard Unit Time by collaborating closely with Finance Department
- Prepare process documentation (eg. Process maps, process templates, measurement definition, measurement templates, product prioritization calculation etc)
- Analyze and Support Efficiency initiatives within RBKO

Job & personal requirements:

- University Degree in Economics or related discipline
- Experience in Process Management
- Excellent knowledge of Bank processes
- Ability to work with process/ efficiency tools, e.g Visio ,Adonis process mapping
- Skilled in Microsoft Platforms, e.g Power Automation or Power BI
- Problem solving, strong quantitative and analytical skills
- Ability to extract, organize, analyse, and report data in a manner that is useful and relevant
- Very good interpersonal skills
- Excellent organisational and analytical skills
- Excellent command of English

APPLY

Job details

- 📄 Process Efficiency Analyst

- 🏢 Transformation Office

- 🕒 Full-time

- 📅 Fixed-term

- 📍 Prishtine

- Më poshtë e keni aplikacionin e pozitës në fjalë. Ju lutem e kontrolloni në rast se keni ndonjë fushë që nuk e keni plotësuar dhe është obligative për të u plotësuar.

[Go back](#)

Process Efficiency Analyst

Transformation Office

Personal Information

First Name

John

Last Name

Doe

Date Of Birth

10/10/1990

Birth Place

Prishtine

Kosovar Citizen Yes No

Personal Number

1111111111

Telephone Number

02568426

Email

johndoe@gmail.com

Address

Ulpiane, 1B/18

Marital Status

Married

Driver License Yes No

Phone Number 2

City

Prishtine

Gender

M

Cover Letter

[Choose File](#) test.pdf

- Poashtu në fund të aplikacionit i keni edhe dy deklarata. Kliko **Submit** kur e përfundoni aplikacionin.

[Change my employment history](#)

Additional Information ▾

Do you have any family members, relatives or others with close personal relationships employed by Raiffeisen Bank or any of its subsidiaries (Insurance and Leasing)?

No ▾

Have you ever been arrested or convicted for a criminal offence?

No ▾

Do you have any objections if we conduct background check including but not limited to contacting your previous employers and or requesting police/court certificates? If YES, please explain why

No ▾

Agree

I declare that I have not intentionally avoided any information that may adversely affect my application and the chances for further consideration of my application. I confirm that the facts and answers presented by me are true and correct. I understand and am aware that any untruths or false information in this application or in any documents submitted that support my application will serve as a basis for the rejection of the application or, if employed by this company, a basis for immediate withdrawal from Raiffeisen Bank Kosovo.

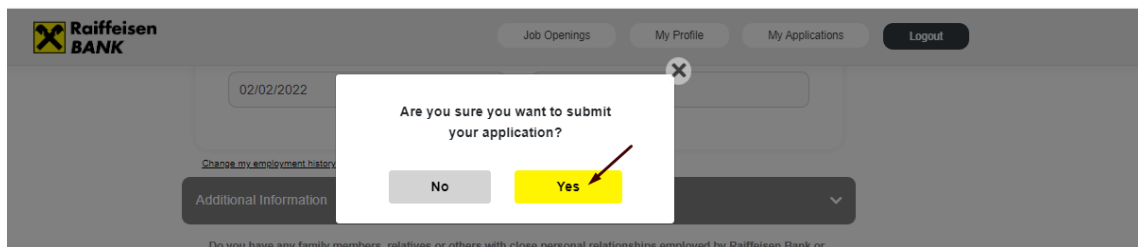
Agree

I agree that my personal information provided in my resume (CV) and any other information that may be available later may be used to provide me with information regarding offers / vacancies of work in Raiffeisen Bank Kosovo. I am aware that I am not obliged to give consent to this statement, and I have the right to withdraw my consent at any time. In such a case my personal data may no longer be used for the purpose in question. "I am aware that you can get more information about the rules for the protection of personal data on the website of Raiffeisen Bank Kosovo.

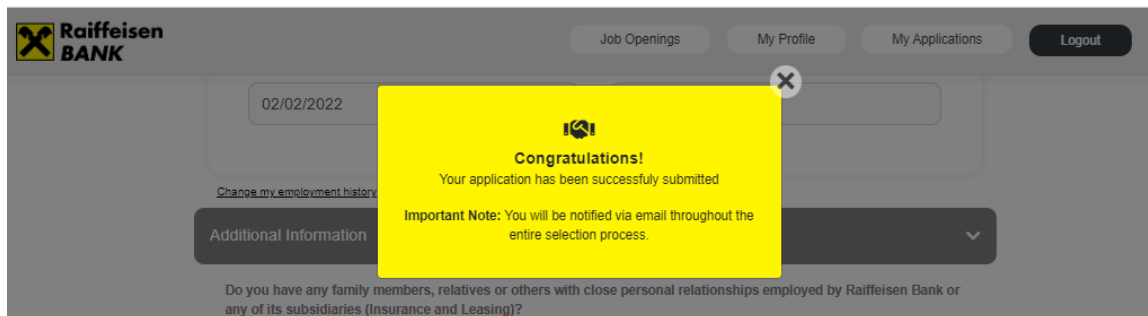
[Change my additional information](#)

Cancel Draft **Submit**

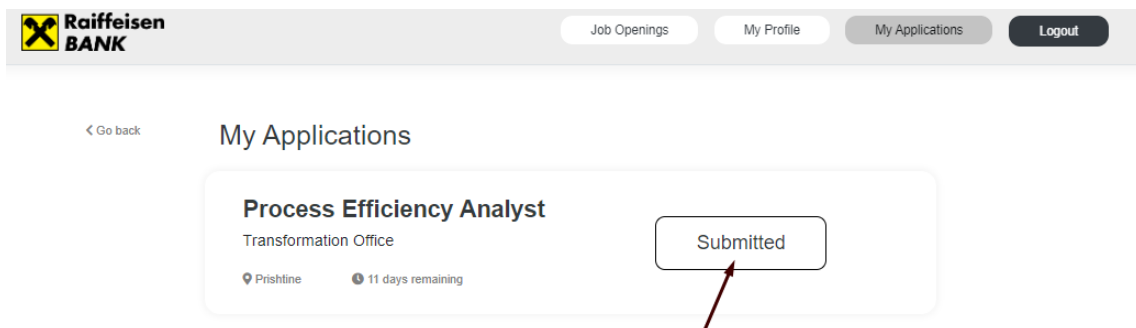
- Kur klikoni **Submit**, ju hapet faqja e mëposhtme. Kliko **Yes** për të vazhduar tutje.



- Pasi që klikoni **Yes**, ju hapet faqja e mëposhtme. Me X ju e mbyllni faqen në fjalë. Keni parasysh që gjithë komunikimi me juve për pozitën në fjalë do të bëhet nëpërmjet email-it.



- Nëse jeni të interesuar të jeni të informuar për statusin e aplikacionit tuaj, do të keni mundësi të informoheni nëpërmjet emailit apo edhe në faqen e mëposhtme. Aty ku po shkruan **Submitted**, do të ju shfaqet statusi i aplikacionit tuaj.



Nëse keni ndonjë pyetje na kontaktoni në emailin career@raiffeisen-kosovo.com