

Curriculum Vitae

Personal Information

Name: Shukri Mustafa
Date of birth: 21 October 1973

Education

2008 - 2010 MBA – Banking and Insurance WU
Vienna University of Economics – 2008 – October 2010
Graduated

2004 - 2005 MSc - International Engineering Management WUT
Total Quality Management - Vienna University of
Technology, 2004- 2005 Graduated 2009.

Certified COBIT 5 (Jan 2014); ITIL – London (April 2007);
CIA, Internal Auditing and Business Risk - London,
Institute of Internal Auditors UK and Ireland (October
2005).

Employment Career

2007 – currently Raiffeisen Bank Kosovo J.S.C
Since July 2007: Chief Operation Officer – Board Member

Jun 2015 – Dec 2021 Raiffeisen Bank Albania
Consultant to RBAL Board on Ops and IT issues

May - Oct 2010 Raiffeisen Bank Croatia
Interim Sales Experience Corporate Relationship Manager

June 2006 – Aug 2007 Raiffeisen Bank Kosovo J.S.C
Head of Operation Division

Aug 2002 – June 2006 Raiffeisen Bank Kosovo J.S.C
Head of Internal Audit

March 2001 – July 2002 *Kosovo Business Support - USAID funded project*
Senior Relationship Manager Business Consultant

September 1999 – Feb 2001 *American Jewish Joint Distribution Community*
Project Coordinator